

# RETURNS POLICY

We allow 21 days to return a product for an exchange or store credit.  
Purchased items cannot be refunded. Shipping costs and taxes cannot be refunded.  
Sale items can be returned within 7 days.  
Sale items can be exchanged or redeem store credit. Sale items cannot be refunded.  
All returned goods must be unworn with tags still attached.

Email [info@subtypestore.com](mailto:info@subtypestore.com) with any queries on your return.

## RETURNS WITHIN AUSTRALIA

For returns from Australia, please use our FREE service via ParcelPoint

- (1) Email [info@subtypestore.com](mailto:info@subtypestore.com) to inform us of your return
- (2) Complete and include this Subtype Returns form
- (3) Package your return appropriately, include all packaging and tags
- (4) Visit [www.parcelpoint.com.au/subtypestore/return](http://www.parcelpoint.com.au/subtypestore/return)  
and follow the online process to book in your return and print a shipping label
- (5) Drop off your return to any ParcelPoint or Australia Post Office

## INTERNATIONAL RETURNS

For international returns, email [info@subtypestore.com](mailto:info@subtypestore.com) with your invoice, order number and reason for the return and we'll give you step-by-step instructions on how to return the product.

All returns to be sent to:  
**SUBTYPE RETURNS**  
**14 MENTMORE AVE**  
**ROSEBERY**  
**NSW 2018**  
**AUSTRALIA**

TURN OVER FOR RETURNS POLICY



**SUBTYPE**

# RETURNS POLICY

ORDER DATE:

ORDER NUMBER:

CUSTOMER NAME:

QTY	BRAND	PRODUCT NAME	SIZE	REASON CODE	REASON LEGEND
					1. Wrong size
					2. I don't like the fit or style
					3. I changed my mind
					4. It looks different to the online imagery
					5. Item is faulty or damaged
					6. Other

## FURTHER INFORMATION:

Please note that all returns may take between 1-2 weeks to process.

We allow 21 days to return a product. You can make an exchange, redeem store credit

We do not issue refunds for returned product. Shipping costs and taxes cannot be refunded.

Sale items can be returned within 7 days.

Sale items can be exchanged or redeem store credit. Sale items cannot be refunded.

All returned goods must be unworn with tags still attached.

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